

Fees & Charges

Effective 1st July 2023, the following fees and charges will be applicable:

Residential Customers:

Service	Fee
Online Aerial Estimation	No Charge
Formal Quote/Site Visit	\$75.00 + GST *
Revisit/Requote	\$75.00 + GST
Leak Detection & Repair	\$150.00 + GST **

Commercial Customers:

Service	Fee
Online Aerial Estimation	No Charge
Formal Quote/Site Visit	\$150.00 + GST *
Revisit/Requote	\$150.00 + GST
Leak Detection & Repair	\$260.00 + GST **

* *If customer proceeds with quoted work, this amount will be deducted from the final invoice.*

** *Minimum charge for leak detection & repair onsite if possible, otherwise \$75.00 + GST quote fee will apply.*

Terms & Conditions:

These rates are for Albury/Wodonga local areas only. Additional charges for outlying areas will apply. Standard working hours are 7.30am to 3.30pm (may vary to suit seasonal conditions) Monday to Friday – additional charges outside of these hours will apply.

We will undertake work to a maximum value of: Residential - \$280.00+GST / Commercial - \$480.00+GST whilst on site without providing a formal itemised quote or requesting further authorisation from you.

When we attend a property at your request, you authorise expenditure up to this agreed amount.

Any further works required over this value will be quoted accordingly.

Appointments not confirmed 24 hours prior will be cancelled.

If customer is not home at the appointed time, or access to the property is not available at the pre-arranged time, standard fee of \$75.00+GST will be charged.

This does not apply to Real Estate Agents, Property Managers, Strata Management and/or Investment Properties – Please enquire for these services.

If you do not wish to work with LJ Ellery Roofing Pty Ltd under the above Operational Terms and Conditions, please advise us in writing otherwise we look forward to working with you.

A full copy of our **Terms and Conditions of Trade** can be found on our website or available upon request.