

# Fees & Charges

Effective 1<sup>st</sup> July 2022, the following fees and charges will be applicable:

## Residential Customers:

Service	Fee
Online Quote	No Charge
Formal Quote/Site Visit	\$70.00 + GST *
Revisit/Requote	\$70.00 + GST
Leak Detection & Repair	\$140.00 + GST **

## Commercial Customers:

Service	Fee
Online Quote	No Charge
Formal Quote/Site Visit	\$140.00 + GST *
Revisit/Requote	\$140.00 + GST
Leak Detection & Repair	\$280.00 + GST **

\* If customer proceeds with quoted work, this amount will be deducted from the final invoice.

\*\* Minimum charge for leak detection & repair onsite if possible, otherwise \$70.00 + GST quote fee will apply.

## Terms & Conditions:

These rates are for Albury/Wodonga local areas only. Additional charges for outlying areas will apply. Standard working hours are 8.30am to 4.30pm Monday to Friday – additional charges outside of these hours will apply.

We will undertake work to a maximum value of:

Residential - \$280.00 + GST

Commercial - \$400.00 + GST

whilst on site without providing a formal itemised quote or requesting further authorisation from you.

When we attend a property at your request, you authorise expenditure up to this agreed amount. Any further works required over this value will be quoted accordingly.

Appointments not confirmed 24 hours prior will be cancelled.

If customer/tenant/contact is not home at the appointed time, or access to the property is not available at the pre-arranged time, call out fee of \$140.00 + GST will be charged.

**If you do not wish to work with LJ Ellery Roofing Pty Ltd under the above Operational Terms and Conditions, please advise us in writing otherwise we look forward to working with you. A full copy of our [Terms and Conditions of Trade](#) can be found on our website or available upon request.**