

Fees & Charges

Effective 1st July 2021, the following Fees & Charges will apply:

Residential Customers:

| Service | Fee |
|-------------------------|-------------------|
| Online Quote | No Charge |
| Formal Quote/Site Visit | \$60.00 + GST * |
| Leak Detection & Repair | \$120.00 + GST ** |
| Revisit/Requote | \$60.00 + GST |

Commercial Customers:

| Service | Fee |
|-------------------------|-------------------|
| Online Quote | No Charge |
| Formal Quote/Site Visit | \$120.00 + GST * |
| Leak Detection & Repair | \$240.00 + GST ** |
| Revisit/Requote | \$120.00 + GST |

* Quote fees are deducted from the Final Invoice, should you proceed with the Quoted Works.

** Minimum charge for leak detection & repair onsite

Terms & Conditions:

The above mentioned rates are for Albury/Wodonga local areas only. Additional charges for outlying areas will apply. Standard working hours are 8.30am to 4.30pm Monday to Friday – additional charges outside of these hours will apply.

We will undertake work to a maximum value of:

Residential - \$240.00 + GST

Commercial - \$360.00 + GST

whilst on site without providing a formal quote or requesting further authorisation from you.

When we attend a property at your request, you authorise expenditure up to this agreed amount. Any further works required over this value will be quoted accordingly.

Appointments not confirmed 24 hours prior will be cancelled.

If customer/tenant/contact is not home at the appointed time, or access to the property is not available at the pre-arranged time, call out fee of \$120.00 + GST will be charged.

If you do not wish to work with LJ Ellery Roofing Pty Ltd under the above Operational Terms & Conditions, please advise us in writing otherwise we look forward to working with you.

A full copy of our [Terms and Conditions of Trade](#) can be found on our website or available upon request.
